

## Information pursuant to Art. 13 and Art. 21 of the General Data Protection Regulation (GDPR)

Dear customer, dear supplier, we inform you below in accordance with Art. 13 GDPR about the processing of your data and your rights under data protection law.

Who is responsible for data processing and whom can you contact?

cluetec GmbH  
Wilhelm-Schickard-Str. 9, 76131 Karlsruhe, Germany

You can reach our data protection officer at:

Thomas Heimhalt, DATENSCHUTZ *perfect* e.K.  
c/o cluetec GmbH  
Wilhelm-Schickard-Str. 9, 76131 Karlsruhe, Germany  
[datenschutz@cluetec.de](mailto:datenschutz@cluetec.de)

What do we process the data for and on what legal basis?

The data processing is carried out for the purpose of concluding and fulfilling the contract. The processing of your data is necessary according to Art. 6 para. 1 b) GDPR for the conclusion and fulfillment of the contract with you. In addition, the data processing is necessary according to Art. 6 para. 1 f) GDPR for the protection of our legitimate interests. Our legitimate interests exist in connection with the fulfillment of mutual obligations arising from the contract between us and you. If you have given your consent, the data processing will also be carried out for advertising and marketing purposes. You can object to the use for advertising and marketing purposes at any time.

What types of data do we process?

We process the following categories of data: master data (e.g. name, address, communication data (e.g. telephone number, e-mail address), contract data (e.g. start and end of contract), receivables data, payment information (e.g. bank details, outstanding receivables).

To whom do we transfer your data?

Within our company, access is granted to those departments that need it in order to fulfill our obligations. As far as necessary for the execution of the contract, we will transfer your data to credit agencies, other service providers, lawyers, courts, debt collection agencies and bailiffs.

Is data transferred to a third country or to an international organization?

A transfer of your data to a country outside the EU does not take place as a rule. If service providers in a third country are used in the context of contract processing, they are obliged to comply with the level of data protection in the EU.

How long do we store your data?

After the end of the respective contract between us and you, we check after three years whether we still need your data and whether a deletion is contrary to legal retention obligations.

Is there an obligation to provide data?

The processing of the collected data is necessary for the conclusion and performance of the contract between us and you. If we cannot process the data, we cannot fulfill our contractual obligations to you. We would have to terminate the contract if you object to the processing of the data. This does not apply if you object only to the processing for advertising and marketing purposes.

What are your data protection rights?

You have the following rights according to Art. 15 to 22 GDPR if the legal requirements are met:

Right to information, correction, deletion, restriction of processing, data portability. In addition, you have the right to object to processing based on Art. 6 (1) f) GDPR pursuant to Art. 13 (2) b) in conjunction with Art. 21 GDPR.

In accordance with Art. 77 GDPR, you have the right to complain to the supervisory authority if you believe that the processing of your personal data is not carried out lawfully.

The address of the supervisory authority responsible for our company:

Der Landesbeauftragte für den Datenschutz  
und die Informationsfreiheit Baden-Württemberg  
Postfach 10 29 32, 70025 Stuttgart, Germany  
Lautenschlagerstraße 20, 70173 Stuttgart, Germany  
Tel.: +49 711 61 55 41-0  
Fax: +49 711 61 55 41-15  
[poststelle@ldi.bwl.de](mailto:poststelle@ldi.bwl.de)  
<http://www.baden-wuerttemberg.datenschutz.de>

Information about your right to object according to Art. 21 GDPR:

You have the right to object at any time, on grounds relating to your particular situation, to the processing of personal data relating to you which is carried out on the basis of Art. 6 (1) f) GDPR (data processing on the basis of the balance of interests). If you object, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing that override your interests or the processing serves to assert or defend against legal claims.

You have the right to object to the processing of personal data for advertising purposes at any time. If you object to the processing for advertising purposes, we will no longer process your personal data for these purposes.

The objection shall be sent informally to:  
Tel.: +49 721 83179-0 | Fax.: +49 721 83179-29  
[info@cluetec.de](mailto:info@cluetec.de)